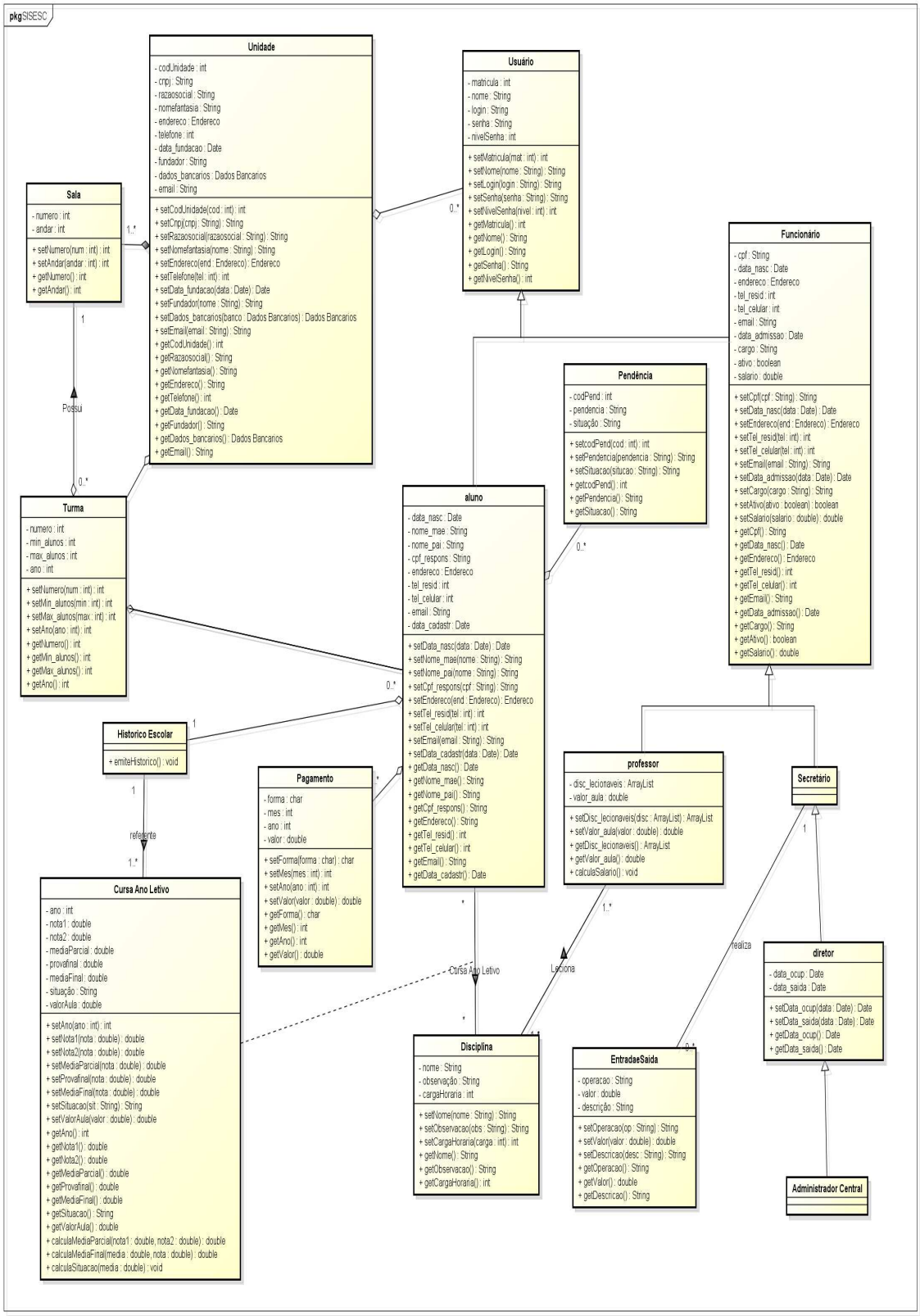Apêndice 2 – SISESC – Diagrama de classes